

Quality Improvement Specialist

We are recruiting for a motivated, organised and knowledgeable **Quality Improvement Specialist** to join our Quality Assurance team, to lead in the development of continuous improvement projects, to ensure that product quality and customer satisfaction levels are exceeded and that there is continuous improvement of products, processes and services.

Key Responsibilities:

- Lead and drive the Continuous Improvement projects throughout the value stream
- NCR/CAPA management including RCA and verification of effectiveness
- Process and procedure gap analysis
- QMS/ 9001 maintenance and improvement. Develop strategies and processes to ensure that total quality is promoted throughout the company and the company's ISO 9001:2015 qualification is maintained
- Comply to the company's Environmental, Health and Safety requirements
- Internal auditing to 9001 preferred but not essential
- Produce written detailed reports using trend analysis
- Lead root cause investigations to final resolution using a range of problem-solving tools ie 5 WHY, 8D, DMAIC, Ishikawa
- Manage change control and adapt quickly to changing business requirements
- Competent using LEAN manufacturing tools and coordinating Kaizen events
- Train GMP across the business & encourage a Quality culture throughout the workforce
- Ensure that there is continuous improvement in all company operations and that waste is reduced

Competencies / Personal Attributes

- Experience with MRP/ERP systems and data trending analysis
- Collaborative team player with excellent communication and ability to engage teams to meet business improvement objectives
- Previous experience within the Engineering and/or Manufacturing industry would be an advantage
- Excellent time management, organisational and planning skills
- Flexibility to embrace change and changing working requirements
- Integrity, honesty, ethical and accountable
- Strong computer skills in Microsoft Office and all other software used by the business
- The selected candidate will have a positive, friendly outgoing manner uphold the company values

In return we can offer you our **benefits and rewards** scheme, it's our way of saying thank you in recognition of the continued support and commitment you deliver every day.

- Competitive salary
- 36½ hour week with an early finish on a Friday
- Enhanced annual leave
- Boosted pension contribution
- Employee Assistance Programme
- Free onsite parking

- Progression and Career Opportunities
- Death in Service scheme

The successful candidate will need to undergo UK Baseline Personnel Security Standard checks due to the nature of the work performed and the requirement of the client contracts that we hold. To pass this security check you must hold a current British Passport.

Think you have what we are looking for? Then email your CV and covering letter saying why we should hire you to jobs@brooksbank.co.uk

NO AGENCIES PLEASE

Salary up to £35,000